



## ***TLN Chicago Moves Up into the Digital Television Future with Comcast***

*\* TLN Chicago moving to digital channel #138 in the greater Chicago region*

Total Living Network (TLN) is excited to announce that TLN Chicago has signed a long-term carriage renewal agreement with Comcast, Greater Chicago Region to continue to provide its faith-based television service exclusively on Comcast's Digital Basic level of service.

To remain on the cutting edge of evolving technology, TLN Chicago is moving up to Comcast Digital channel #138 as of September 30, 2008. TLN Cable will continue to be available to all levels of subscribers with a low-cost digital set-top box or digital television set. Comcast may be contacted for a digital box at 1 888 4 BEST TV (1-888-423-7888). Comcast's Digital Starter package also accesses Comcast's Channel 1 On Demand programming and additional local broadcast signals.

"I'm excited that TLN is moving up to digital," said Jerry Rose President, of TLN. "As an organization we believe in staying current with technology and advancing our distribution. With the addition of the South Bend, IN, Peoria, Champaign and Springfield, IL markets, TLN's ministry and message will have an even greater ability to impact Chicagoland and Central Illinois."

TLN Chicago has been a locally-based Christian cable television service on Comcast since 1998, providing the most popular national ministries such as "Joyce Meyer" as well as original series produced in its state-of-the-art Aurora, IL studios such as "Aspiring Women," "Significant Living," Marriage: For Better, For Worse," among many others. TLN Chicago also provides exclusive video-on-demand programming like "Faith Chicago" and "Quality Time with Nana" via On Demand on Comcast Digital Cable.

With over 30 years of broadcasting experience, TLN produces and provides compelling family programs from a biblical worldview. TLN Chicago can now be found exclusively on Comcast Digital Cable on channel #138 in the greater Chicago and Central Illinois regions.

## FREQUENTLY ASKED QUESTIONS

### **Why is TLN Chicago moving up to digital?**

In the past couple of years, there has been a lot of talk about the digital television future. Well, the digital television future is here and we're excited to say that TLN Chicago is part of it

TLN Chicago is available exclusively on Comcast Cable. For the past ten years practically every suburb has had a different channel number. So to recommend TLN Chicago to a friend, you simply had to say, "Call Comcast," when asked where to find us. You can imagine the difficulty we have had trying to make people aware of TLN Chicago. But as of September 30, 2008, we will be Channel 138 on the digital basic tier in every suburb. The added quality of digital television, plus the consistent channel number (138) throughout Chicagoland and Central IL is an incredible blessing.

### **Is TLN Chicago changing its mission?**

Though our channel number will change, you can be sure that our core mission will remain the same. Our mission statement is: "To direct people to Christ and to provide resources for a vibrant relationship with Him through electronic communications media." Through TLN Chicago we are committed to: providing Chicagoland with faith-based television through its digital channel; partnering with local churches, organizations and businesses to further ministry opportunities within Chicagoland and Central IL; and achieving the vision that God has placed on our hearts for these markets.

### **Is TLN Chicago changing its programming?**

TLN Chicago on Comcast Digital channel 138 will continue to air the same ministry and family values programming that viewers have come to love and trust, such as TLN original series "Aspiring Women," "Significant Living," "Marriage: For Better, For Worse," "Journey," "Balanced Health," "Money IQ," and more. TLN Chicago also airs faith-based specials and movies, top national ministry shows as well as programs from local churches and organizations.

### **What is Comcast Digital Cable?**

Comcast Digital Cable is a brand new way for Comcast to deliver television signals to your home. Digital technology enables Comcast to "compress" its signals, thereby providing you with high-quality picture and sound -- all without the dish or unsightly antenna. Convenient access to programming, more value, increased viewing control and a better customer experience are just a few of the benefits you'll enjoy with Comcast Digital Cable.

### **Do I need to purchase additional service packages to receive TLN Chicago on channel 138?**

No - TLN Chicago 138 is on Comcast's digital basic service. However, you will need a digital television set or a low-cost Digital Cable box to receive TLN Chicago.

### **Do I have to have a Comcast Digital Cable box to receive TLN Chicago on channel 138?**

No – TLN Chicago will be an "unencrypted" digital channel, which means that if you have a digital television set, you will be able to see TLN Chicago on channel 138.

## How do I know if I have a digital TV?

By law, beginning March 1, 2007, all television reception devices (including TVs, VCRs, DVRs, etc.) imported into the U.S. or shipped in interstate commerce must contain a digital tuner. Retailers may continue to sell analog-only devices from existing inventory, but must prominently display on or near the analog-only device a Consumer Alert label with this advisory:

### **CONSUMER ALERT**

**This television receiver has only an analog broadcast tuner and will require a converter box after February 17, 2009, to receive over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. For more information, call the Federal Communications Commission at 1-888-225-5322 (TTY: 1-888-835-5322 ) or visit the Commission's digital television website at: [www.dtv.gov](http://www.dtv.gov).**

Therefore, all television equipment being sold should contain a digital tuner, or should be identified at the point-of-sale as not having one. Be aware of this label and the limitations of analog-only devices if you are purchasing a new TV or other TV equipment.

If you are unsure if you are digital-ready, just call Comcast at 1-888-4BestTV (1-888-423-7888). The cost to make the transition is more affordable than you can even imagine.

## Do I have to buy a Digital TV to receive Comcast Digital Cable?

No. With Comcast Digital Cable you will receive a Digital Cable box that modifies the incoming Digital signal so that it can be viewed with your current TV. With Comcast Digital Cable you will be able to enjoy extended service from your current television, without having to buy a Digital TV.

## How does Comcast Digital Cable work?

Imagine your television picture is a jigsaw puzzle broken down into individual pieces, placed in a box, shipped to its final location and put back together again exactly as it was before. That is essentially how digital cable works. And because the picture takes up less space in digital pieces, many more channels can fit through the existing cable system in your town.

## What is the difference between analog and digital cable?

Comcast Digital Cable uses advanced technology to deliver more choice than is available with core analog cable service. Digital cable comes with a separate set-top box that allows you access to more programming and interaction with your television.

## What are the benefits of Comcast Digital Cable?

Comcast Digital Cable offers more choice and control than ever before. With Comcast Digital Cable you get:

- Broadcast stations' digital multicast programming
- ON DEMAND (where available) – with the Comcast Digital Starter package, you can choose from a library of movies, sports and news, and start them whenever. Plus

pause, rewind, fast forward as you like. Certain TLN Chicago programs can be viewed – on your schedule – for no extra charge.

- An interactive on-screen program guide. You can search TV listings, set reminders for programs you don't want to miss, and easily control what your kids are watching.

### **Do I need a separate Digital Cable box for every TV?**

Yes. Customers who want to use the full range of Digital Cable channels and features, such as ON DEMAND, pay-per-view and the Comcast interactive program guide, will need a set-top box provided by Comcast for additional televisions. If you have a television equipped with a CableCARD you will only be able to receive one way Digital Cable channels and will not be able to receive ON DEMAND, pay-per-view and the interactive programming guide.

Upgrading to Comcast Digital is more affordable than most would imagine. Comcast can be contacted at 1-888-4BESTTV (1-888-423-7888) to order your Digital Cable box: *mention that you are a TLN viewer and want to order a digital box to get DIGITAL BASIC.*

### **How do I get Comcast Digital Cable?**

To find out if Comcast Digital Cable is available in your area, you may contact Comcast customer service at 1-888- 4BESTTV and a customer service representative will be happy to provide the information you are looking for.

Or you can log on to [www.comcast.com](http://www.comcast.com) and input your full address to find a listing of Digital packages available in your area. Comcast can schedule to have your new cable box delivered and installed or you may even be able to come in and pick up a box at your convenience.

### **What is a digital converter box (set-top box)?**

A digital converter box (also called a receiver or set-top box) is actually a powerful computer that receives cable input and processes multiple channels into a single frequency so that sound and images can be viewed on your television.

That is why your TV must be tuned to channel 3 or 4 in order for the box to work properly. When the digital converter is attached to your TV, you are able to watch digital channels. Not only does it process incoming signals, but it also sends information back to our signal-processing center. This enables our digital customers to enjoy services such as ON DEMAND from Comcast Digital Cable.

Since these boxes now do more than "convert" channels to a single frequency, they are also referred to as set-top boxes. They also allow authorized customer TVs to receive all of the cable channels offered by Comcast.

### **Do I need to have the wiring in my home replaced?**

In most cases, Comcast Digital Cable will work over your existing cable lines. In fact, installation is very easy.

**For more information:**

[www.Comcast.com](http://www.Comcast.com)

<http://www.dtv.gov>